



Synchrony™ CSOS

Synchrony Controlled Substance Ordering System (CSOS – formerly Cyclone CSOS) delivers technology to help you achieve the full benefits of electronic controlled substance ordering and fulfillment. Synchrony CSOS will significantly reduce operational expenses, increase security, and ensure real-time compliance with U.S. Drug Enforcement Administration (DEA) regulations. The award-winning solution delivers unmatched reliability and market-tested performance.



a> proven < way to manage regulated pharmaceuticals

Data Sheet

- Achieve maximum security and efficiency
- Optimize supply chain constituencies
- Connect to suppliers and customers with ease
- Leverage your existing IT infrastructure
- See your orders, end-to-end
- Be DEA compliant

Axway is the leading global provider of collaborative business solutions.

Defying boundaries, Axway accelerates and optimizes cross-business processes within and among enterprises. We establish the connections that make companies easier to do business with — improving value chain efficiency, regulatory compliance, and quality of service.

That's business in motion. That's Axway.

Challenges

The DEA enforces the Controlled Substances Act with regulations that provide a framework for the legal distribution of controlled substances. Form 222, the DEA's paper-based form for ordering controlled substances, must be filled out in triplicate and costs an estimated \$30 per form to complete and track. Cost control, heightened security, and greater visibility into transactions have driven the healthcare industry to adopt an electronic alternative to Form 222: the e222.

Working with pharmaceutical manufacturers, distributors, and purchasers, the DEA created the Controlled Substance Ordering System (CSOS) with the express purpose of:

- Reducing paperwork and manual effort
- Speeding transaction time
- Lowering costs per transaction
- Accelerating access to historical documents
- Enhancing security measures
- Improving system integrity

CSOS outlines the procedures and requirements to secure, report, and retain the e222 form for ordering and distributing controlled substances. In addition, CSOS serves as a catalyst to modernize a number of existing ordering, tracking, and supply chain functions.

Pharmaceutical manufacturers, distributors, and purchasers—all eager to reap the benefits of CSOS—are struggling to enhance their systems and processes to do so.



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Solutions

Synchrony CSOS won the Healthcare Distribution Management Association's iBusiness Award for its ability to deliver increased security, cost control, and greater visibility into transactions, end-to-end, while ensuring compliance with DEA regulations.

Synchrony CSOS leverages pre-configured profiles for its existing customers, such as all of the Big Three Pharma distributors, 70% of regional distributors, and top manufacturers and retailers, making interaction throughout the supply chain easier.

For buyers such as pharmacies, practitioners, and distributors, whatever their size, Synchrony CSOS:

- Integrates simply and seamlessly with the procurement system.
- Presents the e222 for signature on a screen in human-readable format.
- Securely transmits orders with guaranteed delivery and receipt.
- Fully supports Federal Information Processing Standards (FIPS), validated digital signatures, document workflow, and archiving.

For suppliers, such as manufacturers and distributors, Synchrony CSOS:

- Provides validation and fulfillment of e222 orders.
- Easily adds large groups of pharmacies to the trading community via a wizard.
- Accepts encrypted orders and verifies them using FIPS-validated order verification and Certificate Revocation List (CRL) checking.
- Routes orders to supply chain applications or securely forwards them to distribution centers.

Throughout the process, Synchrony CSOS provides unparalleled visibility and a complete audit trail, enabling you to easily view all archived orders, acknowledgements, and shipping documents. Synchrony CSOS has been independently audited and delivers full compliance with DEA regulations. Real-time visibility and alerting allows you to be more responsive to your partners and helps you respond to audit requests from the DEA quickly

and efficiently. Synchrony CSOS is available as a multi-tiered solution, tailored to meet the needs of various segments of the pharmaceutical supply chain:

- Synchrony CSOS for Suppliers: For companies selling controlled substances
- Synchrony CSOS for Buyers: For companies buying controlled substances
- Synchrony CSOS Express: For buyer endpoints (e.g., providers)

Benefits

Synchrony CSOS leverages the ubiquity of Axway's market-leading business-to-business connectivity platform to deliver the following advantages:

- Easily connects to the DEA and supply chain partners.
- Automates manual order processes to increase order frequency and reduce order cycle time.
- Delivers real-time visibility for improved order tracking end-to-end.
- Reduces supplier's burden to verify buyer DEA status.
- Makes it easy to deploy to large communities to manage orders.
- Increases security over conventional processes.
- Automatically archives and recalls orders in human-readable formats.
- Fully complies with CSOS requirements (e.g., reporting and auditing).
- Works with existing IT infrastructures via an open, extensible framework.

Find out more.

Discover how Axway's award-winning Synchrony CSOS solution can provide your business with unmatched reliability and market-tested performance. Contact your Axway sales representative today.

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About Axway

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Axway is a leading global provider of collaborative business solutions. Axway establishes the dynamic connections—within and among enterprises—that make companies easier to do business with. Spanning all industries, over 8,400 organizations in more than 100 countries depend on Axway to manage and control their business-critical information in motion—improving value chain efficiency, regulatory compliance, and quality of service. Built on a service-oriented architecture (SOA), Axway's Synchrony™ solutions feature a highly flexible integration and B2B framework, business and technical analytics, and professional services. Axway also offers customized solutions for the financial services, life sciences, and automotive industries. Many of Axway's solutions are available in a software-as-a-service (SaaS) model. A subsidiary of Sopra Group, SA, Axway is headquartered in Scottsdale, Arizona.

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